

Customer Success Story

WAN HAI LINES LIMITED



Background

Wan Hai Lines began in 1965 primarily as a log transportation company operating in Taiwan, Japan, and Southeast Asia. In 1976, in response to the rapid development of international trade in the Asia Pacific and other international trends, Wan Hai transformed itself into a full-container vessel shipping company.

Industry: Container Shipping

Product: Yeastar P560 VOiP with Linkus Cloud

Solution Highlights:

Communication with internal and external customers has greatly improved. With Yeastar Linkus Cloud solution supporting the entire organization including staff overseas, the ease of use and multiple connectivity (Mobile, PC, web client) are the main advantages for us.

Solution: Yeastar P560 VOiP with Linkus Cloud

Challenge

- The office conventional landline telephone system was not versatile.
- Especially during the pandemic, the system was unable to meet increasing demands of the remote workforce.
- High recurring charges on IDD & maintenance cost on monthly basis.

Solution Benefit

- Minimal maintenance of hardware, which means cost efficiency and high productivity.
- Enable us to connect to business lines anywhere & anytime.
- ‘One number many devices’ enables routing of incoming calls easily to our desk phones, computers and mobile phone app.
- We enjoy the online management which is indeed a hassle-free communication solution.

We are glad to be able to engage a reliable and efficient Sales Team from One-Net to solve all our telecommunication problems in **ONE** go. With emerging technologies that enable us to progress further, they recommended the Yeastar Linkus Cloud which does not only streamline and unify our communication, it also supports the future of our flexible working arrangements. A thumbs up to this magical system that we will not hesitate to recommend to not only **ONE** but many friends and business associates.

Helen Wong (HR/Admin Senior Executive)