

# JKR Public Works Department (Malaysia)

## Background

The Malaysian Public Works Department (JKR) Malaysia was established in 1872.

It functions as a technical agency to the Government of Malaysia. JKR is responsible for implementing infrastructure development and maintenance projects to various ministries, departments, statutory bodies and state governments.

## Challenge

JKR needed to modernize its phone system to meet the needs of hundreds of public servants, to serve external customers and make communications effective.



## Solution

A large capacity K2 IP-PBX was deployed to enable easy & seamless communications. Staff now can enjoy greater efficiency, mobility, as well as strong collaboration.

Thanks to the rich advanced features and robust technology brought by our Yeastar solution.