



HOSPITALITY SOLUTIONS

Your Gateway to Technology

Vision

Go beyond merely communicating to
“connecting” with people.



A connection that will be remembered.

We create comprehensive solutions for seamless hotel management, and to deliver a experience your guest will never forget!



NGB Mission

To be an innovative provider of the latest technological solutions with high delivery standards for service excellence

Our Solutions

Connecting people, purpose, performance

Our telecommunication solutions are versatile,
reliable, and purpose-fitted for the hospitality
industry

Solution Overview



PMSI

Property Management System Interface Solution

- ✓ Monitor Interface link
between HOST, PABX & NGB
- ✓ Web-based user interface
- ✓ Notification alert
- ✓ Guest check in/out
- ✓ Text message Light on/off
- ✓ Room change
- ✓ Guest information change
- ✓ Wake-up call

OSS

One Stop Solution

- ✓ Workflow management
Submit, Dispatch, Monitor & Track,
Report, Maintenance
- ✓ Web-based user interface
- ✓ Real-time
- ✓ Job tracking
- ✓ Monitor employees' performance
- ✓ Fault analysis
- ✓ Auto-escalated to higher authorities

CALL

Accounting Solution

- ✓ Analyze telephone call charges
- ✓ Track incoming/outgoing/internal calls
- ✓ Multi-carriers & rate slots
- ✓ Auto/Scheduled night audit function & report
- ✓ Comprehensive Admin/Guest usage reports
- ✓ Notification screen-pop alert to front desk when emergency number dialed

VOICE

Solution

- ✓ Manage admin & guest voice mail messages
- ✓ Room status
- ✓ Integration to PABX
- ✓ Comprehensive user interface
- ✓ Wake up call
- ✓ Mini-bar status

MOBILITY

Apps Solution

- ✓ **Mobile apps**
track, view, update, change, amend,
monitor guests' requests by service staff in
the system
- ✓ **Job management**
System will prompt for action if tasks
escalated or delegated is left undone
- ✓ **Collaboration**
job acceptance, delegation and distribution
to relevant departments/parties
- ✓ **Room status**
- ✓ **Wake up call**
- ✓ **Mini-bar status**

Why Us

We are experienced specialists who create memorable experience for your guests, with the seamless adoption of technology.

- ✓ Excellent service
- ✓ Competitive pricing
- ✓ Personalization and customization
- ✓ Ensuring quality solutions
- ✓ Continual enhancements and upgrades
- ✓ State-of-Art technology
- ✓ Fast and reliable technical support
- ✓ Established and growing track record
- ✓ Professionalism team

Our Technology Partners

HOST

Front Office

- ✓ **Micros Fidelio**
Interface with OPERA & Fidelio Suite 8
(Product Code : 5009-087)
- ✓ **Infor**
Interface with HIS Epitome &HMS
- ✓ **Agilysys**

PABX

Telephony System

- ✓ **Alcatel-Lucent**
- ✓ **Avaya**
- ✓ **NEC**
- ✓ **Nortel**
- ✓ **Siemens**

OUR CLIENTS

We are trusted by our partners worldwide.

SINGAPORE • MALAYSIA • CHINA • AUSTRALIA • INDONESIA • THAILAND • VIETNAM • EAST AFRICA



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