Yeastar

Call Recording on
Yeastar S-Series VoIP PBX

It's easy, reliable and free!

Yeastar S-Series VoIP PBX can be set up to automatically detect every conversation made on your phone. You can record all inbound and outbound calls free without extra charges. The ability to record calls and play them back later is a useful feature for many types of organizations. It can help your business become more efficient, serve your customers better, reduce liabilities by counteracting fraud and disputes, and enhance sales calls.

Easily monitor the conversation for various purposes required by your business, and enjoy the benefit of inquiring, replaying and managing all call recordings.

▼ Call Recording Benefits

- Training opportunities
- Dispute resolution
- Reviewing meeting notes
- Confirming order details
- Compliance with regulations
- Customer satisfaction

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▼ Solution Highlights

Easy to use

Yeastar S-Series supports auto recording for an established call. You don't need to do anything. It's all automatic. Of course, you can decide which calls to record. It's flexible on your demand. Filter with trunks, extensions and conferences. S-Series also support one touch record.

Reliable and confidential

Informing customers that calls are being recorded for quality purposes will give them peace of mind that they're being taken care of. S-Series Call Recording feature offers Being Recorded Prompt to notify the called party that the call will be recorded, including the internal call and external call (outbound/inbound/callback).

Save wherever you want

Don't worry about the large storage affecting the running of system. Yeastar S-Series supports external storage TF/SD card and Hard Disk (select model), so you can configure where to store recording files. On the Web GUI, you can also play back the recording or choose an extension to play back.

Convenient to manage

All recordings are saved and archived methodically on system. You can check recordings on the CDR and Recording center. You can organize your files by time, call from/to, call duration, status, trunk or communication type, etc. If you want, you can play the recording file online or download the recording file. And also, you can decide how to auto clean recording files.

About Yeastar S-Series VoIP PBX

Designed with the small and medium sized enterprises in mind, supporting up to 500 users and built using the very latest technology, the Yeastar S-Series delivers exceptional cost savings, productivity and efficiency improvements, delivering power, performance, quality and peace of mind. The all new S-Series is engineered for the communications needs of today and tomorrow, and the Yeastar unique modular design future proofs your investment choice. Learn more: http://www.yeastar.com/s-series-voip-pbx

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