

## Customer Success Story



### Alpha Consulting Engineers Pte Ltd

#### Background

Alpha Consulting Engineers Pte Ltd was established in January 1995 in conjunction with Alpha Engineering Consultant to assist the latter in undertaking a whole spectrum of mechanical and electrical engineering consultancy services pertaining to building construction and other industries in Singapore and the region.

Industry: Engineering Consultancy

Product: Yeostar S100 VoIP PBX

Solution Highlight:

Easy to use solution to support entire organization with great mobility advantage. A good technology refresh to replace current Phonenet system that comes with more benefits.

#### Challenge

- Inflexible legacy system that could not support staff's movement within and outside the office.
- High recurring monthly usage and maintenance cost.
- Unable to support mobility and collaboration among working teams.

#### Solution Benefit

- A user-friendly and flexible solution that allows users to log in from any device at anywhere, anytime, which greatly provides an effortless remote communication solution for their staff.
- Yeostar S100 VoIP PBX and IP door phone system are seamless integration for a simple and reliable workflow.
- By turning to VoIP, the organization has realised a cost-effective solution that comes with no hidden licensing and operating cost.

“We are very pleased with the effort and support given by One-Net Team, throughout the entire process from purchasing to installation and after sales service. The team's professionalism and attention are impressive. With Yeostar UC solution, our new norm of working is well supported during this Covid-19 pandemic, without any compromise on productivity. Another great advantage is our phone bill has reduced significantly by almost 60%. We highly recommend this simple to use, yet robust solution to other SMEs and corporations.”

By Mr Peter See, IT Specialist