

## Customer Success Story



### SESAMi (Singapore) Pte Ltd

#### Connecting Buyers with Suppliers via SESAMi

SESAMi provides the tools and the platform where businesses of all sizes come together to manage their buying and selling processes online.

#### Background

SESAMi (Singapore) Pte Ltd is Asia's leader in providing trusted solutions for transacting commerce over the Internet. As the foremost commerce service provider and operator of the leading electronic hub (E-Hub) in Asia, we are a powerhouse best positioned to bring your business all the advantages and efficiencies of trading online.

Industry: Information Technology

Product: Yeostar S50 VoIP PBX with LCS

#### Solution Highlight:

A comprehensive and reliable system comes with Linkus Cloud Service and IP telephones, that enhances business communications and working efficiency, while achieving cost effectiveness.

#### Challenge

- Previously using legacy PABX system with basic telephony features.
- Unable to support mobility and collaboration among remote working teams.

#### Solution Benefit

- Yeostar S50 VoIP PBX and Linkus UC Softphone offer great flexibility and mobility enhancement to all office and remote workers.
- 'One-Number reach Many Devices' and 'BYOD' concept have been very useful for our connectivity in entire organization, as well as empowering all staffs to stay connected when working from home (WFH) or anywhere (WFA).
- Enhanced functionalities including voice recording and audio conferencing, help to increase work productivity and improve business efficiency.
- This future-proof solution also provides flexible telephony interfaces combination while allowing future scalability with field-upgradable modular design.

"We are very pleased with the service rendered by One-Net Sales and Technical Support Team. Our team is satisfied with the newly implemented IP-PBX UC solutions including its voice quality, stability, ease of use and reporting feature. This is an ideal telephony solution that meets our requirement and provides effortless remote management and Work From Home Solutions for our team. One of the best that we would highly recommend."

*By Mr Amit Kumar Sharma, System Engineer*