

## Customer Success Story

# NEW ORCHID HOTEL



新胡姬大酒店  
New Orchid Hotel Singapore

### Background

**NEW ORCHID HOTEL** is ideally situated within the bustle of activities. Bus stations and MRT stations are but a short walk away from the hotel and taxis are readily available in minutes. Business district and shopping malls are a mere 10 minutes drive, furthermore the airport is only 20 minutes away from the hotel. Within the vicinity, there are 24-hours restaurants that offers local delicacies and theatres for your leisure.

In **NEW ORCHID HOTEL**, we are committed to give you a hospitable experience.

**Industry:** Hospitality

**Product:** Yeastar P-Series VoIP Solution

### Solution Highlights:

- Communication with no barrier
- Single-number-reach feature allows mobility and flexibility
- User friendly features
- Seamless migration
- Enhanced call handling, voice quality and workflow

### ■ Challenge

- Existing ageing system has limited hospitality features.
- Manual and tedious process in daily business communications.

### ■ Solution Benefit

- One of the latest solutions that offers great reliability and promotes call and workflow efficiency.
- Flexibility and mobility feature helps to improve communication for internal staff and external customers (hotel guests).
- Hassle free on system administration and maintenance, which enables customer to focus on their core business.

We have been very pleased with solution and services provided by One-Net over a decade. When our aging system was totally out of service and a replacement was required, we were extremely delighted with its turnaround time which was beyond expectation. Partnering with their professional and experienced team ensures a smooth and hassle-free unified communication journey in our hospitality business operation.

By Jimm Chew, Director