

Easy-first Business Communications



Used by more than
650,000
customers globally

Our Products

Digital Value, Delivered.

Founded in 2006, Yeastar has established itself as a leading provider in business communications. Through our easy-to-adopt, easy-to-use, and easy-to-manage solutions, we embark our customers on an easy and pleasant digital transformation journey.

P-Series Phone System	1
Voice, video, message, customer experience and more, all in one.	
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Purposely-built platform to manage and monitor all PBX and gateway deployments effortlessly.	
S-Series VoIP PBX	14
Entry-level on-premises phone system for small businesses.	
VoIP Gateways	15
Standalone FXS/FXO/PRI/BRI/Cellular VoIP gateways for cost efficiency and operation flexibility.	

P-Series Phone System

Go Boundless with
Easy-first
Unified Communications

- Easy to use
- Easy to manage
- Easy to integrate
- Easy to scale
- AI-enhanced



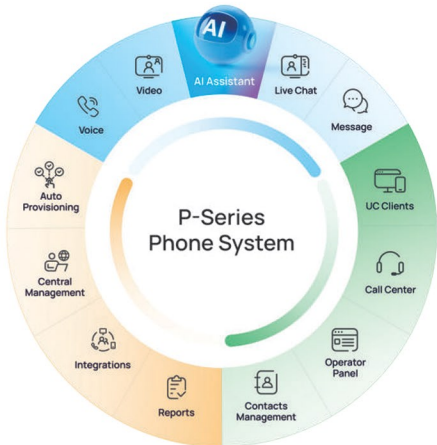
Yeastar P-Series Phone System is a business communication solution that offers companies of all sizes with a complete package for calls, video, messaging and integrations, out of the box. With inbuilt visual call management, integrated video conferencing, advanced contact center features, powerful AI capabilities and ready-made SMS, WhatsApp, Microsoft Teams, CRMs, and more platform integrations, it boosts user experience at all levels and provides everything across desktop, mobile, and browser with simple user apps.

All-integrated for a Better Way of Work

- Full list of enterprise-grade features at no additional costs: call queue, ring group, IVR, voicemail, and more
- Call, meet, chat, and message in one simple app
- Complete inbound and outbound call center features
- Robust AI-powered capabilities driving efficiency
- Powerful 3rd-party platform & tool integrations
- Comprehensive reports

None of the Hassle

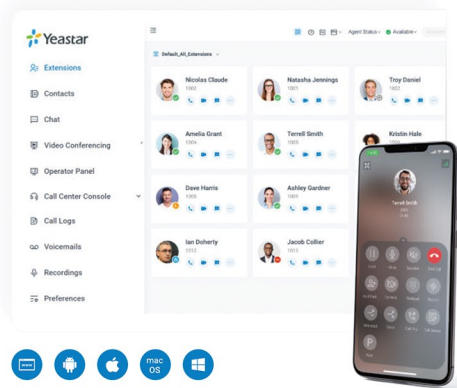
- Available both in the cloud and on-premises
- Plug & play with IP phone auto-provisioning
- Bring your own SIP trunks & numbers
- Inbuilt secure remote access & high availability solution
- Easy configurations and remote management



Easy Call. Meet. Chat.

Linkus UC Clients

Get a fully-featured unified communications app that makes communications easy for everyone, from anywhere.



All communication channels

Handle calls, chat with teams, audio/video conference, message with customers, listen to call recordings, voicemails, and more, all in one simple app.

All contacts in one place

With PBX-native contact management, intuitive phonebooks, and cross-system contacts synchronization, manage all your contacts in one place.

Easily switch devices

Use the app on your web, mobile, or desktop and flip calls seamlessly between devices.

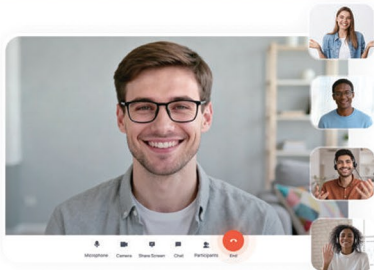
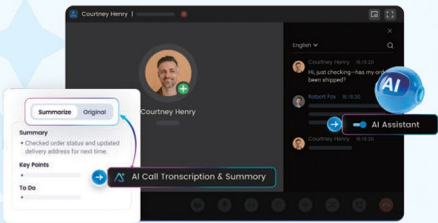
- ✓ Web/Mobile/Desktop Clients
- ✓ Lightweight Google Chrome Extension



AI-enhanced Automation

Use AI to optimize your workflows and drive outcomes.

- ✓ AI receptionist for 24/7 call answering service
- ✓ Real-time call transcription and summary with to-do highlights
- ✓ Text to speech for multi-lingual lifelike voice prompts
- ✓ Voicemail transcription



Integrated Video Conferencing

Meet and connect your teams and customers from anywhere, instantly and securely. The web-based video conferencing feature provides HD audio and video, embedded screen sharing, in-meeting team chat, and more functionalities to help you get more out of every meeting.

Easy Customer Service



Advanced Call Center Features

Inbound + Outbound

Deliver exceptional customer services with all the agent and supervisor tools that drive faster call resolution and boost agent productivity.

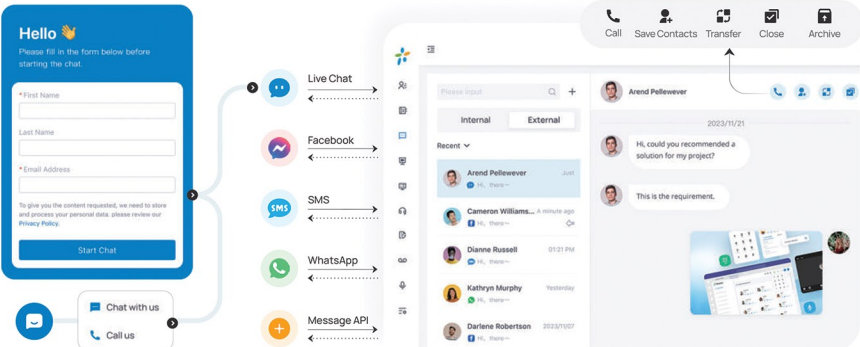
- ✓ Enhanced IVR, skills-based routing, priority queue and more
- ✓ Switchboard-type Queue Panel for all operations in one place
- ✓ Real-time wallboard & SLA performance monitoring
- ✓ Auto dialers for outbound call campaigns
- ✓ Automatic queue callback settings
- ✓ Call recording & monitoring for agent coaching
- ✓ Call note, missed call disposition, and queue call logs
- ✓ Post-call survey and comprehensive reports



Omnichannel Messaging

Process all inbound inquiries in one place and drive outbound growth.

- ✓ Handle all messaging channels in one inbox
- ✓ Assign responsible agents & elevate to group support
- ✓ Match contacts & track the history of every chats
- ✓ Engage conversations with rich media support
- ✓ Power outreach with robust SMS & WhatsApp bulk messaging

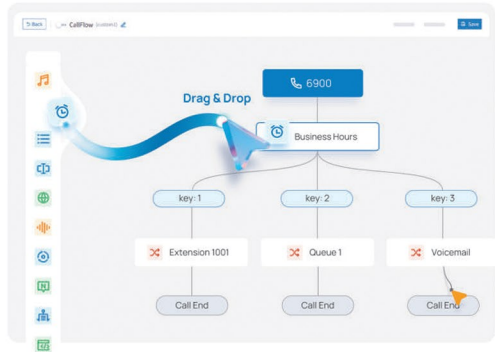
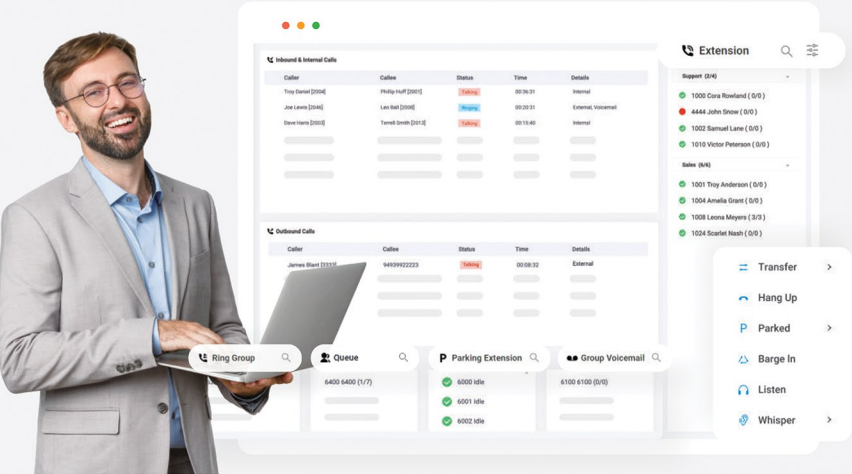


Easy Call Control

Call Operator Panel

Fine tune your call routing using real-time call operator panel. This web-based interface gives you a holistic view and complete control over all call activities as they happen.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control with clicks



Call Flow Designer

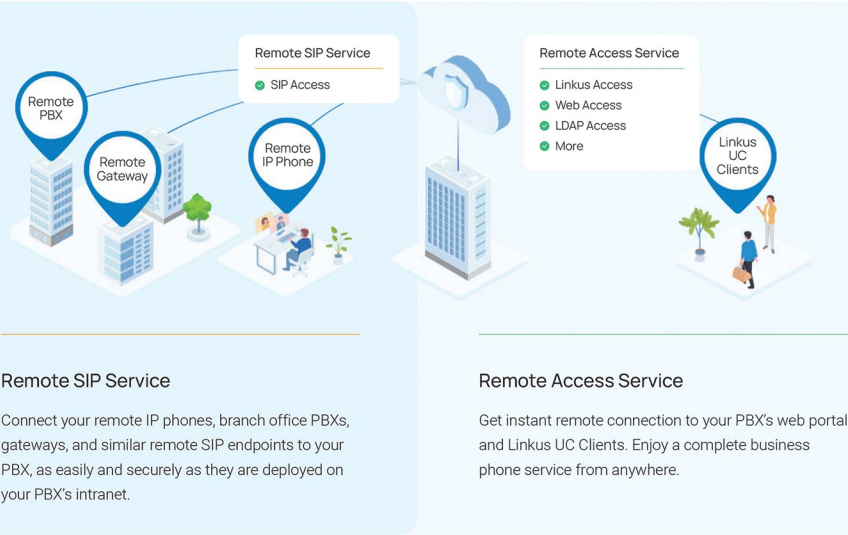
Visually design and automate your call flows with simple drag-and-drop actions. From simple time-based routing to complex database-driven caller authentication, you don't need to wait for IT to create smart call routes.

Desk Phone Control (CTI)

Turn Linkus desktop/web client into CTI mode to click-to-dial and control calls on computer while talking through your IP phone.

Easy Remote Access

With Yeastar Remote SIP Service and Remote Access Service for your P-Series Phone System, everyone and every SIP-enabled device can be part of your office communications system, whether they are in the office, at home, or remote.



Remote SIP Service

Connect your remote IP phones, branch office PBXs, gateways, and similar remote SIP endpoints to your PBX, as easily and securely as they are deployed on your PBX's intranet.

Remote Access Service

Get instant remote connection to your PBX's web portal and Linkus UC Clients. Enjoy a complete business phone service from anywhere.

- ✓ Custom PBX domain name (FQDN service) for easy remote SIP registration & PBX web access.

- ✓ Private & secure remote access tunnel that overcomes common firewall and networking issues.

- ✓ Effortless setup. No risky port forwarding and extra setup at both the remote and the PBX location.

- ✓ Enhanced security with enterprise-grade data encryptions and system-inbuilt security rules.

- ✓ Granular remote access permission based on features, IP address, extension account, etc.

- ✓ Better remote call quality by resolving the NAT Traversal issues at the remote location.

* The remote access solution is designed especially for Yeastar P-Series PBX Appliance and Software Edition. The Cloud Edition doesn't need the solution for remote connectivity.

Easy Administration



Set Up in Clicks

- Intuitive admin portal & point-and-click configuration
- Drag-and-drop call flow designer
- Auto-provisioning templates for IP phones & SIP trunks
- Granular user permissions based on user roles and groups
- User sync with Microsoft 365, Google Workspace, etc.

Monitor Performance

- Graphical system performance dashboard
- Scheduled Automatic system upgrade, backup, and restore
- Interactive CDR timeline for complete call journey tracking
- Custom call reports for enhanced data analysis
- Secure remote & centralized management for service providers

Be Secured & Compliant

- Multi-layered defenses: 2FA, anti-hacking IP blacklist, and more
- Zero security breaches in 20 years
- ISO 27001 certified and GDPR compliant



High Availability Solutions



- **99.99% Uptime** for Cloud PBX hosted by Yeastar. The distributed cloud architecture is powered by the global resilient AWS facilities.
- **Hot Standby.** Solid dual-server redundancy with real-time PBX replication, auto heartbeat check, and near-instant failover.
- **Cross-region Disaster Recovery** to maintain uninterrupted call services even in case of regional disasters like network failure or power outage.*

* Supported only on Yeastar P-Series PBX Software Edition.

Easy Integration

Yeastar P-Series Phone System works perfectly with your existing infrastructure and IT services.

IP Phone Auto Provisioning

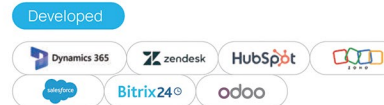


500+ Models 14+ Brands

Headset



CRM and Helpdesk



Custom Integration Template

Works with any CRM or helpdesk that supports REST API

Messaging



File Remote Archiving



Hotel Features & PMS Integration

Use the PBX-integrated hotel management features or integrate with any PMS supporting FIAS portocal, enabling easy room check-ins/out, status monitoring, wake-up call scheduling, etc.

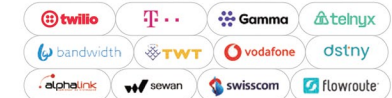
Microsoft Teams Integration

Integrate with Microsoft Teams to enable enterprise voice and call handling right inside Teams. Use your existing SIP trunks and eliminate costly Microsoft calling plans.

Open APIs and Linkus SDKs

Build your own custom integrations with our open APIs or Linkus SDKs. The possibilities are immense: in-app calling, intelligent call control, data synchronization, and more.

SIP Trunk Interoperability

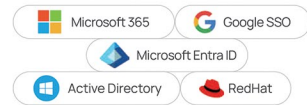


210+ ITSPs

Collaboration



User Management



Database Contact Sync



P-Series Phone System Feature Plans

Advanced Business & UC	Standard	Enterprise	Ultimate
Team Chat	•	•	•
Remote Access Service	•	•	•
Remote SIP Service		•	•
Phonebook		•	•
Call Note		•	•
Call Accounting		•	•
Call Timeline		•	•
Custom Call Report		•	•
Voicemail Announcement		•	•
Virtual Fax (eFax)		•	•
Video Calls & Video Conferencing			•
Disaster Recovery*			Optional
Advanced Call Center			
Skill-based Routing & Queue Callback		•	•
Queue Panel		•	•
Wallboard & SLA Monitoring		•	•
Custom Reporting & Post Call Survey		•	•
Outbound Call Center*		Optional	Optional
Auto Dialer, DNC List, Agent Inbox, Campaign Wallboard & Management, etc			
Omnichannel Messaging			
Message API	•	•	•
Live Chat		•	•
SMS & Bulk SMS		•	•
WhatsApp & Facebook Integration		•	•
AI Related Features	Standard	Enterprise	Ultimate
AI Receptionist		•	•
Call Transcription & Summary		•	•
Voicemail Transcription		•	•
Text to Speech for Voice Prompts		•	•
WebSocket for Audio Stream Transmission*			•
Integrations			
CRM & Helpdesk Integration Developed: Dynamics 365, Zoho, Salesforce, HubSpot, Bitrix 24, Odoo, Zendesk		•	•
Custom Integration Template: Works with any RESI API-supported system			
Microsoft 365 Integration Teams, Outlook, Azure AD (Entra ID)		•	•
Single Sign-On Integration Google, Red Hat, Microsoft		•	•
Database Contacts Sync Microsoft SQL, LDAP		•	•
File Remote Archiving Google Storage, Amazon S3, FTP, SFTP, SharePoint, S3-compatible Storages		•	•
Active Directory Integration Linkus SDKs			•
Hotel Solutions			
Hotel Management Module	Optional	Optional	Optional
Hotel PMS Integration*	Optional	Optional	Optional

Basic Features Included in All Plans

Telephony	Business	Administration	Unified Communications
Call Routing	Call Operator Panel	Web Admin Portal & Dashboard	Linkus UC Clients
Call Forwarding	Desk Phone Control (CTI)	Extension Group & Organization	• Web Client
Call Parking / Pickup	BLF Support	User Role & Permission	• Mobile: iOS & Android
Call Transfer (Attended/Blind)	Busy Camp-on	IP Phone Auto Provisioning	• Desktop: Windows & MacOS
Call Waiting	Business Hours & Holidays	Onsite Proxy	• Google Chrome Extension
Call Flip / Switch	Multi-Time Zones	SIP Forking	Presence & Custom Messages
Ring Group	Boss-Secretary	Event Logs & Notifications	Audio Conferencing
Paging & Intercom	Hot Desking	Troubleshooting	T.38 Fax
Caller ID	Emergency Calling	Backup and Restore	Voicemail
Dial by Name	Feature Code	Built-in SMTP Server	Fax/Voicemail to Email
Speed Dial	Function Key	Network Drive*	Call Follow-Up via Email
AutoCLIP	LDAP Server	SNMP Support	Group Voicemail
CID/DID-based Call Routing	TAPI Driver	Split DNS	Personal & Company Contacts
Direct Inward/Outward Dialing		Hot Standby*	Call Pop-up URL
DNIS	Basic Call Center	Security	Headset Integration
DND (Do Not Disturb)	Call Recording	SRTP & TLS Call Encryption	Open APIs*
Custom Prompts	Listen/Whisper/Barge-in Monitoring	Auto & Static Defense	
Distinctive Ringtone	IVR	Global Anti-hacking IP Blocklist	Multiple PBX Management
Music on Hold	Queue	Allowed Country IPs & Codes	Yeastar Central Management
MOH Playlist & Streaming	Queue Priority & Acceleration	Outbound Call Frequency Restriction	Remote Management & Monitoring
Advanced CDR & Basic Reports	Queue Announcement	Password Policy Enforcement	Trunk Sharing*
	Queue Call Logs & Missed Call Disposition	Two-factor Authentication (2FA)	

Plans and Deployment Mode

	Standard Plan	Enterprise Plan	Ultimate Plan
Supported P-Series Edition	Appliance	Appliance, Software, Cloud	Appliance, Software, Cloud

The P-Series Appliance comes pre-installed with all the basic features. The support of features marked with an asterisk (*) are subject to P-Series editions and models.

Editions and
Deployment Options

Yeastar P-Series Phone System is available in three editions: Appliance Edition, Software Edition, and Cloud Edition, supporting easy and flexible deployment in the cloud or on-premises.

Yeastar-hosted

Partner-hosted

PCE P-Series Cloud Edition

Turnkey: Start in Minutes

Get started in minutes with minimal investment. Yeastar takes care of all the server-side hard work for you.

- Fully-managed. No server to maintain
- Unlimited and instant scalability
- White-label available

Bring Your Own Infrastructure (BYOI)

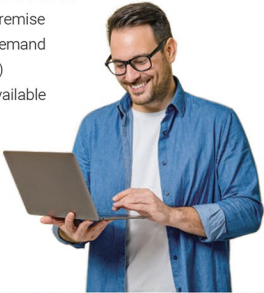
You can also choose to bring your own cloud infrastructure for the entire UCaaS service delivery and management platform hosting.

PSE P-Series Software Edition

Hands-on Control Cloud or On-prem

Self-host the PBX in your public cloud, private cloud, or local data center and enjoy complete hands-on control.

- Self-managed with hands-on control
- Deployed on your server: Cloud or on-premise
- Scalable on demand (Up to 10,000)
- White-label available



PAE P-Series Appliance Edition

Plug and play

Plug-and-play ready appliance with fixed user capacity (Up to 500), innovative modular hardware design, and flexible telephony interfaces.



P-Series
Cloud Edition

With both business customers and service providers in mind, P-Series Cloud Edition strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity.

- Start in minutes with the least upfront. No IT expertise is required.
- 99.99% uptime, load balancing, and active-active high availability.
- Hosting architecture powered by Amazon AWS with globally distributed data centers.
- Unlimited scalability. Go at your own speed to scale up and down users.
- White label and BYOI (Bring Your Own Infrastructure) available



P-Series
Software Edition

Self-managed in your cloud or on-premises server, P-Series Software Edition comes fully packaged and is ready to run on any VMware, Hyper-V, KVM, or Proxmox compatible virtual machines and cloud platforms like Amazon AWS, Microsoft Azure, Google Cloud, and more.

- Almost tech-free deployment with launch wizard
- Scalable on demand. Support up to 10,000 users
- Embedded in your security concept
- Friendly for remote workforce even when deployed on-premises



P-Series
Appliance Edition

Model	P520	P550	P560	P570
				
Base Users / Max Users	20	50	100 / 200	300 / 500
Max Concurrent Calls	10	25	30 / 60	60 / 120
Base / Max Call Center Agents	20	50	100 / 200	300 / 500
Max FXS Ports	4	8	8	16
Max FXO/BRI Ports	4	8	8	16
Max 4G Ports	1	4	4	6
Max E1/T1/J1 Ports	–	–	1	2
Expandable D30	–	0	1	2
NFC Read/Write	–	Yes	Yes	Yes
Ethernet Interfaces	2 x (10/100 Mbps)	2 x (10/100/1000 Mbps)		
Hard Disk	–	No	1 SATA (Up to 2TB)	
USB	–	1 (Portable SSD: Up to 2TB; Flash Drive: Up to 256GB)		
Power Supply	DC 12V 1A	AC 100-240V 50/60HZ 0.6A max	AC 100-240V 50/60HZ 1.5A max	
Size (L x W x H) (cm)	16 x 16 x 3	34 x 21 x 4.4	44 x 25.2 x 4.4	44 x 25.2 x 4.4
Weight	0.3 KG	1.64 KG	2.37 KG	2.38 KG
Mounting	Desktop & Wall-mount	1U Rackmount		
Environment	Operation Range: 0°C to 40°C, 32°F to 104°F Storage Range: -20°C to 65°C, -4°F to 149°F Humidity: 10-90% non-condensing			

* The availability of the P520 PBX model is subject to regional sales policy.

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.



Telephony Module

- S2: 2 FXS Ports
- O2: 2 FXO Ports
- B2: 2 NT/TE BRI Ports
- S0: 1 FXO and 1 FXS Port
- 4G: 4G LTE Channel

Expansion Board

- EX08: 4 Module Slots and 8 Interfaces on the Panel
- EX30: 1 Onboard E1/T1/PRI Interface

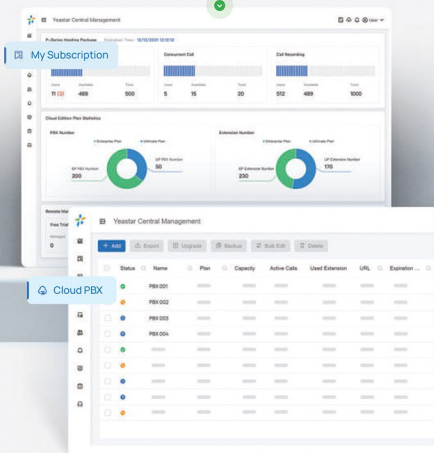
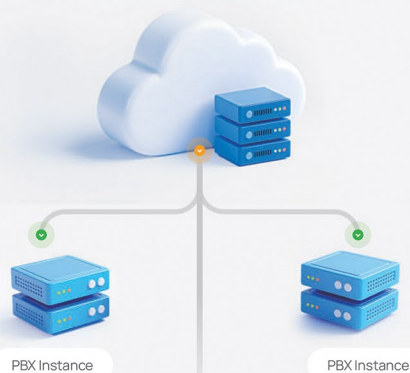
Expand System Capacity

- D30 DSP: Add 100 Extensions & 30 Concurrent Calls

UCaaS Service Delivery and Management

Yeastar offers ready-to-go P-Series Cloud Edition hosting and service delivery platforms for MSP, VAR, and other service providers to jump-start hosted voice business and drive revenue as fast as possible. With minimum upfront investment, technical expertise, and training, you can confidently deliver best-of-breed UCaaS while keeping complete ownership of customers.

Central Management



Multi-instance Cloud Architecture

Dynamically share extension and concurrent call capacity among Cloud PBX instances while ensuring per-instance data & configuration isolation. It takes only a few clicks to create a PBX instance and resize its capacity as needed.

Automated PBX Maintenance

Automate PBX provisioning, upgrade, restore, backup, and more with advanced task management, provisioning templates, and file repository features.

Central Trunk & DID Management

Maximize your SIP trunk resources by sharing them across multiple PBXs. Configure SIP trunk, assign DID numbers, manage PBX instances—all in one place.

Rich Resource Usage Monitor

Track your customers' real-time and historical usage of PBX resources including extensions, trunks, concurrent calls, and more at a glance for early issue identification and per-PBX capacity planning.

Best-in-Class Security & Uptime

Take advantage of the highest standard of active/active high availability, load-balancing, SBC, fail2Ban, dynamic defense, and more to deliver reliable service.

Ultimate Control Over Your UCaaS Business

- Use your existing infrastructure or let us host it for you
- Optional white-label branding to increase your presence
- Set your own pricing, package, and margins
- Unlock potential with open ecosystem & rich APIs

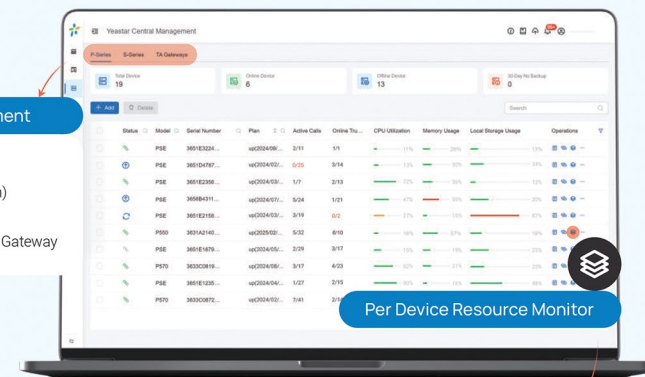
Remote Management

For Yeastar Software and Hardware Solutions

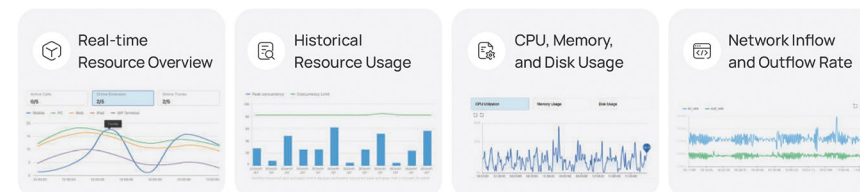
Designed to manage Yeastar products before, during and after deployment, Yeastar Remote Management provides an easy-to-use, centralized interface to configure, provision, manage, monitor and troubleshoot Yeastar software PBX, hardware PBX, and gateways individually or in batches, no matter where they are deployed.*

Central Device Management

- P-Series Phone System (Software and Appliance Edition)
- S-Series VoIP PBX
- TA1610/1600/2400/3200 VoIP Gateway



Per Device Resource Monitor



Monitor and Manage

Keep track of your device's critical information and performance data in real-time at a glance.

Configure and Troubleshoot

With one simple click, securely access the administrator portal of your connected devices via encrypted, private tunnel.

Provision, Backup, Upgrade

Schedule tasks to provision, backup, upgrade, or reset your PBX, either individually or in batches, in minutes.

Enterprise-grade Security

Bank-grade encryption, two-factor login authentication, two-way certificate verification, and more to maximize security and reliability.

* The remote management features supported vary by Yeastar product model.

S-Series VoIP PBX

Entry Level Phone System for Small Businesses

Right out of the box with rock-solid hardware & software, optimal UC features, and refined user interface, S-Series VoIP PBX delivers seamless business communications, in a secure and extremely flexible manner.

- Customizable telephony interfaces and scalable users, thanks to the unique modular design
- Full business phone system features plus Linkus mobile and desktop client
- Easy to use and manage
- High levels of compatibility with 3rd-party CRM, Hotel PMS, etc.
- Plug & play with IP phones, gateways & SIP trunks
- Remote management support

Linkus Cloud Service Pro (LCS Pro)

- ▶ Linkus UC Clients
- ▶ Branch Office PBX
- ▶ IP Phone
- ▶ More Possibilities



Built for S-Series VoIP PBX, LCS Pro clears all obstacle of remote SIP access & communications. It provides encrypted, instant remote connection for Linkus UC Clients and offers a dedicated PBX domain name (FQDN) for secure, effortless registration of remote SIP endpoints to the PBX. Wherever your teams work and whatever SIP devices you use, rest easy with secure and uninterrupted remote connectivity.

Specifications

Model	S412	S20	S50
			
Users	20	20	50
Max Concurrent Calls	8	10	25
Max FXS Ports	12	4	8
Max FXO/BRI Ports	4	4	8
Max 4G Ports	2	1	4
Max E1/T1/J1 Ports	–	–	–
LAN	1 (10/100 Mbps)		1 (10/100/1000 Mbps)
WAN	–		1 (10/100/1000 Mbps)
Power	DC 12V 3.33A	DC 12V 1A	AC 100-240V 50/60Hz 0.6A max
Size (L x W x H) (mm)	290 x 180 x 33	160 x 160 x 30	340 x 210 x 44
Weight	0.68 kg	0.3 kg	1.48 kg

Yeastar VoIP Gateways

Best VoIP Gateways for SMEs and Service Providers



TA Series Analog VoIP Gateway

Offer 4/8/16/24/32 FXS ports or 4/8/16 FXO ports to connect analog phones, telephone lines, fax machines, etc. to IP networks, preserving existing legacy infrastructure.

- 4/8/16/24/32 FXS ports or 4/8/16 FXO ports
- Advanced and flexible calling rules
- Support various methods to light up the MWI
- Web interface for easy configuration and management
- Interoperable with a wide range of legacy and IP devices
- Best for connecting analog devices to VoIP and providing SIP trunkings for legacy PBX



TG Series VoIP 4G Gateway

Offer 2 to 16 4G LTE Channels to line up PBX with cellular trunks, providing fallback or alternative solution for areas with limited landlines or SIP.

- 2 to 16 4G LTE Channels
- Link up PBX with cellular trunks
- Save costs with mobile-to-mobile calls and SIP trunks
- Send and receive SMS and bulk SMS via Web GUI
- Work as a backup when the landline goes down
- Everything can be easily set up on the Web interface
- High compatibility with IP-PBX and softswitches



TE Series PRI VoIP Gateway

Offer single or dual E1/T1/J1 ports (support up to 60 simultaneous VoIP to ISDN calls) to bring ISDN telephony to VoIP-only phone system and provide dial tone.

- Up to 60 simultaneous VoIP to ISDN PRI calls
- Configurable E1/T1/J1 ports and TE/NT Modes
- Flexible call routings to reduce communication costs
- Simple management with easy-to-navigate Web GUI
- Connect ISDN PBX to VoIP and retain the dialing habits
- Bring ISDN trunks to a VoIP-only phone system
- Compatible with various ISDN PBX and IP-PBX



TB Series BRI VoIP Gateway

Offer 2 or 4 BRI ports to integrate ISDN BRI lines into VoIP systems or enable IP PBX to be connected to the public ISDN network.

- Software configurable TE/NT modes
- ISDN PBX has access to VoIP network
- Preserve investment on PBX infrastructure
- Additional ISDN BRI trunking for IP-PBX
- Cost savings on phone calls via VoIP
- ISDN compliant and proven interoperability
- Compatible with your ISDN PBX, IP-PBX, and softswitch

Digital Value, Delivered.

Easy Open Integrated Future-proof

More Reasons to Trust Yeastar

Monthly

New Feature
Releases

500+

Phone Model
Integration

210+

SIP Trunk Profiles

120+

Countries

9000+

Global Channels

650,000+

Customers

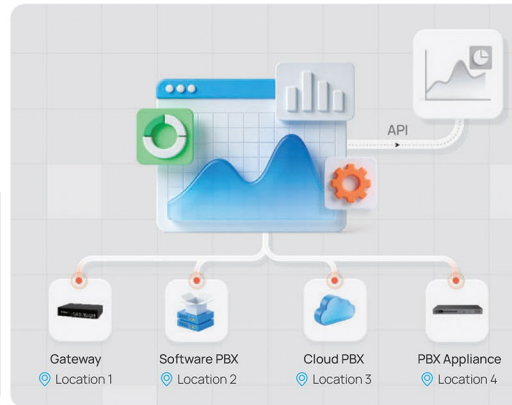
As a channel-only vendor, Yeastar doesn't just build easy-first communication platforms. We build growth engines. From value-driven innovations to partner-first profitability models, we are shaping and delivering the next growth power to help partners adapt, profit, and grow easier and faster.

For Yeastar Partners

Central Management

Manage all deployments in one place

Alarm Trend



Unified Communications

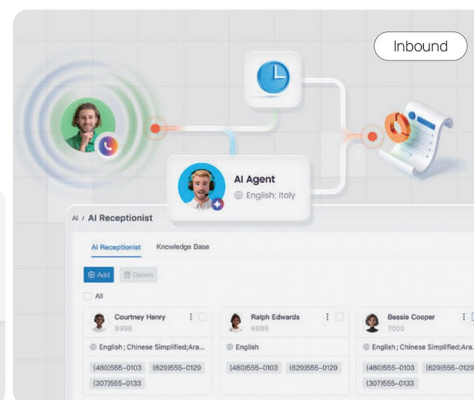
Stay connected anywhere, on any device. All in a single app.



Video Conferencing



AI-enhanced Call Center



8

Abandoned Calls



Outbound

Dialer Mode
Progressive
Power
Agentless

Omnichannel Messaging



Web Chat SMS WhatsApp Facebook API

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